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**VIA HAND DELIVERY**

Chairman John F. Mizner, Esquire  
Pennsylvania Independent Regulatory Review Commission  
333 Market Street, 14th Floor  
Harrisburg, PA 17101

RE: Disclosure Statement for Residential and Small Business Customers and the Provision of Notices of Contract Expiration or Changes in Terms for Residential and Small Business Customers IRRC No. 3053; Pennsylvania Public Utility Commission Final Regulation No. 57-305; and, Standard for Changing a Customer's Electricity Generation Supplier, IRRC No. 3054; Pennsylvania Public Utility commission Final Regulation No. 57-306

Chairman Mizner,

On behalf of the Retail Energy Supply Association ("RESA"),<sup>1</sup> this letter is intended to support the above regulations by the Pennsylvania Public Utility Commission ("PaPUC"). RESA is an association of a broad and diverse group of retail energy suppliers who share the common vision that competitive retail energy markets deliver a more efficient, customer-oriented outcome than a regulated utility structure. RESA is devoted to working with all stakeholders to promote vibrant and sustainable competitive retail energy markets for residential, commercial and industrial consumers. RESA members are licensed to sell competitive electric energy in the markets of Pennsylvania's major electric distribution companies ("EDCs") and are directly affected by the regulations submitted by the PaPUC.

As set forth in more detail in the attached press release issued by RESA, RESA has long advocated for policy changes to enable faster switching for customers and, therefore, views

<sup>1</sup> RESA's members include: AEP Energy, Inc.; Champion Energy Services, LLC; ConEdison Solutions; Constellation NewEnergy, Inc.; Direct Energy Services, LLC; GDF SUEZ Energy Resources NA, Inc.; Homefield Energy; IDT Energy, Inc.; Integrys Energy Services, Inc.; Interstate Gas Supply, Inc. dba IGS Energy; Just Energy; Liberty Power; MC Squared Energy Services, LLC; Mint Energy, LLC; NextEra Energy Services; Noble Americas Energy Solutions LLC; NRG Energy, Inc.; PPL EnergyPlus, LLC; Stream Energy; TransCanada Power Marketing Ltd. and TriEagle Energy, L.P. The comments expressed in this filing represent the position of RESA as an organization but may not represent the views of any particular member of RESA.

Regulation No. 57-306 as a positive step forward to achieving this goal. RESA also supports Regulation No. 57-305 which focuses on enhanced disclosure of contract terms, price transparency and customer notification of changes in terms or price. In RESA's view, these revisions will improve the customer shopping experience.

Sincerely,



Deanne M. O'Dell

DMO/lww

Enclosure

cc: James M. Smith, IRRC Analyst (via email only)  
Corinne R. Brandt, IRRC Analyst (via email only)  
Sherri DelBiondo, PaPUC (via email only)  
Patricia Wiedt, PaPUC (via email only)  
Kenneth Stark, PaPUC (via email only)



**Retail Energy Supply Association**

**FOR IMMEDIATE RELEASE**

April 10, 2014

**MEDIA CONTACT:**

Bryan Lee, 301-717-2988

**RESA Commends Pennsylvania PUC's Response to Polar Vortex Prices**  
*Measured Actions Will Improve the Shopping Experience for Retail Energy Consumers*

**HARRISBURG, PA** – In testimony today before the Pennsylvania House Consumer Affairs Committee, the Retail Energy Supply Association (RESA) commended the Pennsylvania Public Utility Commission (PUC) for two orders the commission issued last week to improve the retail energy shopping experience for customers in the Commonwealth.

The PUC adopted new regulations to accelerate the switching process for customers moving from one supplier to another, and adopted revised regulations governing the disclosure of contract terms to customers.

“RESA commends the PUC’s efforts and looks forward to working with the Commission to help consumers make more informed choices about the electricity contracts they enter into,” said Richard Hudson, RESA’s Pennsylvania state chairman.

“RESA has long advocated for policy changes to enable faster switching for customers. In the 21st century when customers can obtain instant approval for a credit card online or switch cell phone providers at a mall kiosk, faster switching for electric service should be achievable,” Hudson said.

“RESA also supports the Commission’s revised consumer disclosure regulations, which focus on enhanced disclosure of contract terms, price transparency and customer notification of changes in terms or price. These revisions will improve the customer shopping experience,” Hudson added.

Policy makers are rightfully focused on customer impacts from the polar vortex, Hudson told the Consumer Affairs Committee. RESA looks forward to working with lawmakers as they consider legislation to enhance consumer protections, he said. And while RESA supports increased price transparency and consumer education efforts, it’s important to maintain a wide range of options for customers, including variable rate products, he said.

The Retail Energy Supply Association is the nation’s leading organization representing competitive suppliers of electricity and natural gas. RESA’s broad and diverse group of retail energy suppliers share the common vision that competitive retail energy markets deliver a more efficient, customer-oriented outcome than does the monopoly-protected, rate-regulated utility structure. RESA is devoted to working with all interested stakeholders to promote vibrant and sustainable competitive retail electric and natural gas markets in the best interests of residential, commercial and industrial consumers.

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**About RESA**

*RESA represents competitive energy suppliers dedicated to creating and sustaining vibrantly competitive electricity and natural gas markets for the benefit of consumers. RESA's members include: AEP Energy, Inc.; Champion Energy Services, LLC; ConEdison Solutions; Constellation NewEnergy, Inc.; Direct Energy Services, LLC; GDF SUEZ Energy Resources NA, Inc.; Homefield Energy; IDT Energy, Inc.; Interstate Gas Supply, Inc. dba IGS Energy; Integrys Energy Services, Inc.; Just Energy; Liberty Power; MC Squared Energy Services, LLC; Mint Energy, LLC; NextEra Energy Services; Noble Americas Energy Solutions LLC; NRG Energy, Inc.; PPL EnergyPlus, LLC; Stream Energy; TransCanada Power Marketing Ltd. and TriEagle Energy, L.P. For more information about RESA please contact Tracy McCormick, Executive Director, at (717) 566-5405, or visit [www.resausa.org](http://www.resausa.org).*